

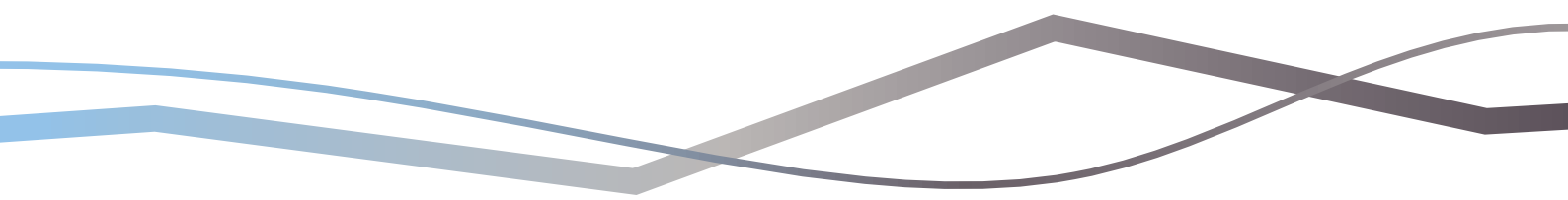


Living. Data.

Maritime Sector

European Maritime Safety Agency

Case Study

- Destruction of around 1 ton of paper per year
 - Maximum security in protecting the information
 - Destruction of confidential documents in compliance with legislation
 - Environmental responsibility and reduction the ecological footprint
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European Maritime Safety Agency

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The European Maritime Safety Agency - EMSA was founded in 2002, with the purpose of satisfying a requirement of European countries: having an institution specialised in implementing maritime legislation to prevent maritime disasters in European waters.

Based in Lisbon, EMSA provides technical and operational assistance in order to strengthen maritime safety and fight marine pollution. It consists of 27 government representatives, from each European Union (EU) country, 2 government representatives, without voting rights, from Iceland and Norway, 4 representatives of the European Commission and 4 non-voting representatives from the maritime sector.



REISSWOLF provides a 360° service portfolio

Destruction of confidential documents and environmental handling of data ensuring security and compliance with existing legal standards.

Main Challenges

Avoiding data breaches and keeping sensitive business information secure are major challenges for most companies, especially for international organizations such as EMSA, where credibility, transparency, are part of their DNA and values.

EMSA as a European institution focused on ensuring compliance in maritime legislation and on contributing to the development of an eco-friendly maritime sector needed a reliable partner to guarantee high safety standards in the protection of information and the environment.

The Project

In 2011, EMSA selected REISSWOLF to be its partner in the area of destruction of confidential documents (paper and electronic data carriers).

In order to guarantee the security of the information in the place where it is produced, metal containers like vault were placed in several strategic spaces, for example, next to photocopiers. Equipped with wheels, these containers allow great mobility, the only difference between them is their size, which differs depending on each use. The containers do not break down, do not require maintenance, or have any limitations on the amount of paper that can be introduced at once. Thus, EMSA employees can easily place

the documents in the containers in their original state, including with staplers, ensuring that nobody has access to them, and therefore in compliance with the Data Protection legislation.

The transport of the documents is fully carried out by REISSWOLF in closed metal box vehicles, conducted by two employees trained in the areas of „data security“ and „safety at work“.

REISSWOLF guarantees the security and logistic optimization of its services through the data collected by its GPS tracking system and fleet management, being possible to monitor online the transport of documents.

The confidential destruction of documents on paper or electronic data carriers is executed through mechanical shredding, and the destruction process is only completed when the safety level required by DIN 66399 is reached and in accordance with the Data Protection legislation.

“REISSWOLF belongs to the restricted range of companies considered strategic by the European Agency with the permanent and unequivocal proof of the certificates it holds in safety, responsibility and reliability (...)”

Francisco Baraona, EMSA

Benefits for EMSA

Thanks to REISSWOLF's destruction workflow, from the collection of the containers at the customer's location, through transport and destruction, EMSA has the guarantee that its documents have been destroyed safely, confidentially and in compliance with the legislation. At the end of the destruction process REISSWOLF generates a certificate and the entire operation is regularly monitored by external quality managers and certified according to ISO 9001:2015.

In addition, REISSWOLF guarantees that the waste from the destruction is treated in an environmentally safe way and in accordance with the legislation. This way, EMSA meets one of its requirements regarding its concern to environmental protection.

The fact that REISSWOLF is a national and international leader in the area of destruction of confidential documents, and has a remarkable record without any incident, allowed EMSA to trust and believe that it was the right partner to ensure the security of its information.

EMSA Feedback

“REISSWOLF belongs to the restricted range of companies considered strategic by the European Agency with the permanent and unequivocal proof of the certificates it holds in safety, responsibility and reliability in the collection, transport and treatment of waste and also in the support and guarantee of compliance with the environmental standards decreed by APA (Portuguese Agency of Environment).

Regarding the institutional relationship, the communication between EMSA and REISSWOLF is fluid from the beginning and with an open channel to any doubt or clarification.” - Francisco Baraona, Technical Infrastructure Officer, EMSA

Further questions?
Contact us for the answers.
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